



How to Obtain a DoD Tenant Satisfaction Survey For Navy Privatized Housing

OMB CONTROL NUMBER: 0704-0553 OMB EXPIRATION DATE: 03/31/2022

The survey is being conducted online and is being administered through a third party, CEL & Associates, Inc. (CEL). Although the survey links were sent out via email to all tenants with a valid email address on file, it is possible that you did not receive one for a variety of reasons.

All households are invited to participate in the survey, and this is your opportunity to provide feedback on your housing and community. We have provided information below on how to obtain a survey.

Thank you for your participation.
CEL & Associates, Inc.

If you have not received a survey email by Monday 12-14-20:

1. Check your spam folder. The initial email came from NavyHousingSurvey@celassociates.com.
2. Check with your spouse, partner, or other household member(s) to determine if they received the email.
3. Each household may only complete one survey.

Contact CEL via email at NavyHousingSurvey@celassociates.com to obtain a survey link. When you email CEL you must include your Installation name and complete street address including unit number, if applicable.

Note: CEL is requesting your address information only to look up your home's Survey ID, this will ensure each household only completes one survey.

Survey Information

1. The survey was launched on Thursday, December 10, 2020.
2. Survey reminders are sent out via email each week only to tenants who have not completed a survey.
3. **The survey results are confidential and anonymous.** Only CEL has access to your survey responses, so please express your true opinions and thoughts. The results are provided to the military and partners in a summarized format only.



Scan to go directly to the NavyHousingSurvey@celassociates.com email address to request a survey. Don't forget to include your Installation and complete address in the email to CEL.