

TOWED EQUIPMENT RENTAL POLICY

Campers, Utility Trailers, BBQ Grills

1. The Renter is responsible for obtaining adequate insurance coverage. Contact your insurance provider to ensure sufficient coverage.
 - a. The Renter is responsible for any and all damages and additional expenses not covered by insurance.
2. The towing vehicle must meet requirements listed on the "Trailer Specifications" form. Improper set up will result in loss of deposit.
3. The towing vehicle must be inspected at least two days prior to renting to ensure proper set up.
4. The Renter is required to make all trailer connections at time of checkout under supervision of a customer service representative.
5. Renters must allow a minimum of 45 minutes for check out and check in.
6. All fees must be paid in full prior to picking up equipment during the shop's normal hours of operation.
7. The Renter or a family member must pick up and return equipment during the shops normal hours of operation.
8. A reservation, damage, and cleaning deposit is required. The deposit will be forfeited if the reservation is canceled within forty-eight hours of scheduled pick up date.
9. We are not responsible for non-availability of equipment for reasons beyond our control, i.e. breakdown or late returns.
10. There are no refunds for, early returns, inclement weather, or non-usage of equipment.
11. If Renter does not return equipment on scheduled return date during the shop's hours of operation, the Renter will be charged the daily rate for every day late.
 - a. Any extensions of rental days or late returns must be approved by shop supervisor.
12. Renter agrees to return equipment in the same condition as issued less normal wear and tear. The renter is liable and responsible for any loss or damage of the rental equipment.
 - a. If the equipment is returned damaged, lost, or stolen the Renter will pay full retail replacement or all repair costs whether the Renter was at fault or not, including acts of nature.
13. The deposit fee will be refunded when equipment is returned in the same condition as when rented.
 - a. Deposit fees paid by credit card or cash will be refunded on the spot.
 - b. Checks will not be accepted for deposits.
14. The trailer must be returned clean as issued inside and out. If the trailer is not returned clean inside and out, the shops per hour cleaning fee will be charged and taken out of the deposit. Cleaning needed beyond the deposit fee will incur additional per hour cleaning charges.
15. If the waste holding tank(s) is not dumped and flushed as per Operator's Manual the entire deposit fee will be forfeited.
16. Damage repair will be assessed at our shops hourly labor rate plus parts. If we are not able to make repairs, the equipment will be taken to a dealer and the renter will be invoiced for all repair costs.
17. Pets are not allowed. Smoking in the trailers is not allowed. If the trailer is returned with smoke, pet hair or pet odor, cleaning charges will be applied.
18. Propane is the renter's responsibility.
19. Storing and transporting items on trailer exterior and roof is not permitted.
20. Dry camping (not connected to an electrical outlet), drains the battery, power goes down, and eventually the battery and appliances fail. We aren't responsible for low batteries or any appliance malfunctions due to a low battery.
21. If you experience mechanical problems or have equipment operation questions refer to the Operator's Manual provided at the time of departure. If the problem persists call us or leave a message.
 - a. The Renter must call us for assistance with all concerns and mechanical problems. If the Renter does not call us, we will not refund the Renter for non-use of the trailer.
 - b. In the event the vehicle repair is for 12 hours or more, through no fault of the customer, our responsibility to the Renter is limited to a daily rate refund.
22. Equipment repair expenses will not be reimbursed without prior authorization and submission of all repair receipts upon return.
23. Radio, air conditioning, awning, refrigerator, microwave and appliance malfunctions are not considered breakdowns and no refunds are given for repair time to these items.
24. Regardless of any verbal agreements or promises, absolutely no additions, modifications, deletions, or amendments to this rental contract will have any affect unless specifically included in writing and signed by the parties thereto.

TOWED EQUIPMENT RENTAL AGREEMENT

OUTDOOR RECREATION CENTER

RELEASE AND AGREEMENT

I, the Renter confirm that I am an eligible MWR patron over 18 years of age.

I acknowledge receipt of and responsibility for the equipment listed above. I certify the equipment was received by me in a clean and serviceable condition. I have received warnings and instructions regarding the safe operation of the equipment being issued.

I affirm I have received warnings and instructions regarding the safe operation of the equipment being issued and that I know how to properly use the equipment.

I understand that I am accountable for this equipment and agree to pay for all cleaning, repair, or replacement costs for any article lost, damaged or not returned in a clean and serviceable condition. If I do not or cannot make payment, I hereby consent and agree to garnishment of my military pay and allowances, in accordance with Military Pay Procedures Manual, Chapter 1 and DOD Pay Entitlement Manual, Chapter 7, Tables 7-7-3 through 7-7-6, to reimburse the MWR Fund for all costs incurred.

I agree to indemnify and hold harmless the United States, the Department of the Navy, and Commander Navy Region Northwest, Fleet Readiness Division, Morale, Welfare and Recreation, and any of its agents, employees, or officers from all claims, demands, and causes of action, direct or indirect, for injury to any person or damage to any property resulting from the reservation and use of equipment and release and waive all rights to file any cause of action relating to personal injury or property damage.

I certify I have read this agreement, understand the terms, policies and conditions herein and agree to comply with them. I understand that confirmation of my reservation will not occur until all fees are paid. I agree to assume full responsibility for the safe operation and safekeeping of the equipment.

Renter

Print Name: _____ Signature: _____ Date: _____

Customer Service Representative

Print Name: _____ Signature: _____ Date: _____

EQUIPMENT RETURNED

Inspected and found satisfactory by Customer Service Representative

Customer Service Representative

Print Name: _____ Signature: _____ Date: _____