



# Be Informed

To all our residents who took the time to write comments during our recent Resident Satisfaction Survey conducted between April-June.

Below are the top comments we received and action we have taken:

Lack of cooking ability in the barracks – common kitchen in the building (2026) is poorly equipped. Other buildings have kitchen in rooms. (No POC) Resp: Common kitchen in 2026 has full size range, oven and refrigerator. UH will look at the possibility of installing a dishwasher in 2026.

Overall upkeep is fantastic, however, follow up on maintenance wasn't so great. Had to ask for the 2nd check to ensure sink was fixed. Still occasionally smell coming from the drain, however, not enough to put a new SR. (No POC). Resp: Building Managers will ensure to follow up with the residents to ensure satisfaction within 3 days of maintenance repair.

Lights in closet, some have but mine doesn't. (No POC). Resp: This must be in 2026, as there are closets with no ceiling light as we use portable lights. Adding light to those closets will require a NAVFAC project.

Bathroom is small – (No POC) Resp: UH meets the required square footage per room.

Visiting should be looser – (No POC) Resp: We follow policy set forth by the region.

Beds are extremely horrible. If our BAH is going to these buildings then we need to have better furniture and living situations and ventilation doesn't help. BAH is around 1700...use the excess profit to give sailors a feeling of home and comfort. We already deal with horrible living condition on a ship/barge. This is supposed to be our home away from home. (No POC)

Vending machine are constantly having errors. (No POC) Resp: UH unable to specify which building. Currently does not have the problem.

Need a new pool table in the lounge. (No POC) – New pool tables in 2026 and 207 installed on 4/23.

RSS Survey and Liberty Information Event was held on May 23 and residents enjoyed the event.  
Thank you to all who participated!



**UH Guest Policy.** A guest is defined as someone invited by a UH resident into a UH room. Each guest must be registered at the Front Desk in Bldg. 2029. Overnight guests, of any kind, are not allowed. A guest is subject to the rules and regulations of UH and will comply with all orders and instructions from personnel acting in an official capacity. Resident is responsible for his/her guest at all times.

**Visiting Hours:** Sunday-Thursday 0900-2200 and Friday, Saturday & Holidays 0900-2300

#### There are three different ways to submit a maintenance request?!

1. Visit [www.navylifepnw.com/Housing/UnaccompaniedHousing/BarracksMaintenanceRequest](http://www.navylifepnw.com/Housing/UnaccompaniedHousing/BarracksMaintenanceRequest)
2. Visit the front desk in Bldg. 2029
3. Call 425 304-3111.

**Energy Conservation.** Interior lights for all UH buildings have been replaced with energy saving LED light fixtures. For residents experiencing sensitive motion sensor light switch, please submit a service request. To further help in energy conservation, residents are advised to unplug unnecessary electronics and to ensure that lights are all off when they leave the room.

**RFID (Radio Frequency Identification)** – all locks in UH buildings have been upgraded to RFID. The upgrade started on the last week of April and was completed on the first week of June. This upgrade is necessary as the lock system previously used is phasing out and also requires far less hardware maintenance.

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### Tested and Working!

All fire alarms and fire sprinklers in UH buildings have been inspected and tested. There were no faulty fire alarm speakers, nor defective fire sprinklers found during the thorough inspections conducted in the month of May. Inspectors were also happy to report that after further research, re-view, and spot checks, no sprinkler heads were found matching the description of those being recalled Navy-wide.

### Man, It's Hot!

Each room in UH Buildings has a box fan that helps in circulating cool air in the room. If you do not have one, please contact the Front Desk at 425-304-3111. Building 2026, 2027 and 2028 do not have centralized air cooling system and room temperature is maintained at 68-70 degrees F. You may open your windows, but please close them when room cools off and before leaving your room. If you feel that your room is too cold or too hot, contact the Building Manager or Front Desk for assistance.

Do not open windows in Bldg. 2029! Why? If the windows are open when the heat or air cooling system is on, you:

1. Let expensive conditioned air escape the building.
2. Cause the building control system to lose control of pressurization and control sequences.
3. Defeat the building's air filtration system, possibly causing problems with humidity, allergens, and particulates.
4. Potentially trigger the thermostat to call for more heat or cool air.
5. Potentially make other areas of the building uncomfortable.
6. Waste energy and money.

(Source: March Energy efficiency Brief from NSE Installation Energy Manager)

### Do you know???

#### Empty alcohol bottles may not be displayed as trophies?

Also, if you have a roommate that is underage, your alcoholic beverages must be locked when you are not in your assigned room.

### See something? Say something!

As agreed and signed upon check-in, all residents "MUST" immediately report to UH staff any suspicious activity or unauthorized items and or personnel in the UH property. Resident Advisors are also available if needed. Know your resident advisor.

### Contact Us

**Housing Director** - (425) 304-3114

**Complex Manager** - (425) 304-3116

**Assistant Managers** - (425) 304-3117 or 3152

**UH LCPO** - (425) 304-3118

**UH LPO** - (425) 304-3111

Find us on the internet at: [www.navalylifepnw.com](http://www.navalylifepnw.com)

## RESIDENT RECOGNITION

The UH Recognition Program is designed to recognize the efforts of residents and their exemplary adherence and action that contribute to the UH's overall mission.

Residents of the Month received a Letter of Appreciation from Captain Davis, NSE Commanding Officer.

The Residents of the Month are

January 2019 winners are FCA3 Olmedoleyva, FCA3 Gordon, LS3 Franks, and QSMN Smith for their respective buildings.

February 2019 winners are PS3 Martinez, AS3 Levron, OS2 Payne, and SN Cooper for their respective buildings.

March 2019 winners are EM3 Cummings, FC3 Shao, STG3 Hernandez, and FN Bollinger for their respective buildings.

**And the Resident of 2nd Quarter, FY19 is SN Cooper.**



SN Cooper was assigned with a parking space closest her building, along with the Letter of Appreciation, MWR Coupons and a Movie Ticket.

We appreciate your extra efforts! **Exceptional!**

Congratulations to all our Resident Recognition Program winners, your extra effort and support of the UH program are outstanding and appreciated by your leadership and UH staff.

Resident Recognition Program Nomination Forms are available at the office in building 2029. Nominations are due on the first work day of each month. Please call (425) 304-3117 or visit the Unaccompanied Housing Office for more information.

### We Recycle, Do you?

**UH Staff participated** in an event held by Recycling during Earth Day Celebration on April. The participants were assigned a big trash container and had to sort-out all the recycling items in the trash. Did you know that 75% of what you considered trash can be recycled (source: EPA)? Unaccompanied Housing needs your help to improve our recycling rate base-wide. Our overall goal is 60% waste diversion. Diversion rate is based on weight of solid waste refuse collected, minus the weight of recycled materials.



*Do the right thing, follow the rules!*

Remember, service members represent their service's both on and off duty. We must always maintain good order and discipline.

### UH Policy Violations

1. RA found unregistered male AD guest in a male room. Unauthorized guest was ordered to leave the room by the RA and the resident was ordered back to the ship.
2. Unauthorized male guest in female room. Resident temporarily transferred to BEQ room lacking many privileges and amenities associated with regular BEQ rooms.

Although we generally act with good intentions, sometimes we stray from that expected good order and discipline and are held responsible for our actions. Act accordingly!