

Winter 2018-2019

Edition



WE WANT
YOUR FEEDBACK

Navy
Housing

The 2019 Resident Satisfaction Survey is scheduled in March, Let your voice be heard!

We care about what you think. Take this opportunity to be heard and allow us to help you.

The RSS Survey will:

- * **Measure resident satisfaction** - gives residents a voice! The RSS is used to measure our resident's level of satisfaction. The process provides an avenue whereby their level of satisfaction is captured and consolidated to provide the Navy with a tangible method of evaluating the condition and management of properties.
- * **Measure appearance/condition of individual buildings** - RSS Scores allow us to target specific buildings for improvement. If residents are not happy with the facility appearance/condition it should be reflected by lower scores. These lower scores alert management that there is a potential problem worth investigating. The investigation might reveal the need for: better maintenance, better management, or even some sort of repair or improvement work.

Please call the front desk (425) 304-3116, should you need more information.

Resident Advisor Program.

Do you know who your RA is? Each building has assigned RAs to mentor, counsel and assist in maintaining good order and discipline; as well as accelerate adaptation of junior service members to their military life. RAs are typically in pay grades E6-E9, have gone through the Unaccompanied Housing Assignment Review Board (UHARB) and approved by the Installation CO, before given the position. Most current photos of NSE UH RAs are posted on the bulletin board next to the front desk in building 2029. You might notice them also walking around the building after working hours to ensure nothing is out of the ordinary.

Congratulations to our Winners! Unaccompanied Housing, in collaboration with Liberty Program, offered Pumpkin Carving Contest on October 29, and it was held in the conference room of Bldg. 2029. The contest was open to all the Building Managers, Front Desk Clerks, and residents of the UH. All who entered proved their creativity and had fun carving pumpkins from 5:30 till 7:30, although some of the participants took more time in munching on the snacks provided by UH Staff than carving the pumpkin. There were eight pumpkins displayed at the lobby of Bldg. 2029 on 30-31 October, until they were critically judged by a group of children from Child Development Center on November 1st. Spooky Sawem (named after the carver's cat), came in 1st place and Blumpkin, the Pumpkin, came in 2nd Place. Diana Dopp, 1st place winner received a Gift Card worth \$25, and Bryan Smith, 2nd Place winner received a couple of Regal Movie Tickets.



1st Place winner: Diana Dopp with Spooky Sawem. (Her cat's name is Salem)



2nd Place winner: Bryan Smith. (Missed carving pumpkins with his family.)



Munchies!



Contestants Carving Away with Cara (Liberty) and CS1 Christensen.



Judging time: each of the 19 judges placed their 1st and 2nd place card on the table

NSE UNACCOMPANIED HOUSING NEWSLETTER

Be Informed

Be Informed (page 2)

ATTENTION PLEASE

Calling all new residents!!! New Residents "Mandatory" Indoctrination is being held every 2nd Wednesday of the month in the conference room of building 2029. This indoctrination includes SAPR training as well as information on building amenities, safety, energy, the recycling program, and tips in passing room inspections. New residents must complete this training within 30 days of check-in.

Energy Conservation – in Building 2029, the biggest contribution that residents may give for the UH when it comes to energy conservation, is to keep their windows closed at all times. Bldg. 2029 is the only building with centralized air cooling and heating system, and temperature is set between 70-74 year round. Unusually cold/hot rooms must be reported by the residents so NAVFAC may check the sensor and or the boiler to bring the set temperature back for the room.

Only approved portable heaters are allowed in UH rooms. UH has heaters for residents to check out for rooms that are unusually cold, and must be returned after the temperature in the room is set back to set temperature. When purchasing own heater, resident must get confirmation from the UH office, to ensure the heater being purchased is authorized.

Do the right thing, follow the rules!

Remember, service members represent their service's both on and off duty. We must always maintain good order and discipline.

UH Policy Violations

- 1 Underage Drinking resulted in removal from UH
- 1 Smoking in room resulted in negative counseling
- 2 Unsecured Alcoholic Beverages resulted in negative counseling

Although we generally act with good intentions, sometimes we stray from that expected good order and discipline and are held responsible for our actions. Act accordingly!

Contact Us

Housing Director - (425) 304-3114

Complex Manager - (425) 304-3116

Assistant Managers - (425) 304-3117 or 3152

UH LCPO - (425) 304-3118

UH LPO - (425) 304-3111

Find us on the internet at: www.navalylifepnw.com

RESIDENT RECOGNITION

The UH Recognition Program is designed to recognize the efforts of residents and their exemplary adherence and action that contribute to the UH's overall mission.

Residents of the Month received a Letter of Appreciation from Captain Davis, NSE Commanding Officer.

The Residents of the Month are

July 2018 winners are QM3 Reynolds, QS3 Eusquiano, LS3 Franks, and HN Famer for their respective buildings.

August 2018 winners are CTT Stover, STG3 Idowu, GM3 Shanks, and HN Hunt for their respective buildings.

September 2018 winners are GSE3 Lehman, FC3 Shao, MA3 Powell, and ITSN Lopezvargas for their respective buildings.

And the Resident of 4th Quarter, FY18 is ITSN Lopezvargas.

We appreciate your extra efforts! **Exceptional!**

Congratulations to all our Resident Recognition Program winners, your extra effort and support of the UH program are outstanding and appreciated by your leadership and UH staff.

ITSN Lopezvargas was assigned a parking space closest her building for the quarter along with a Letter of Appreciation, MWR Coupons, a NSE Coin, and a movie ticket.

Resident Recognition Program Nomination Forms are available at the office in building 2029. Nominations are due on the first work day of each month. Please call (425) 304-3117 or visit the Unaccompanied Housing Office for more information.

Stop by the UH Office and fill out a CIS or submit one online at: <https://www.surveymonkey.com/r/9D5MZ25>. It only takes a few minutes and helps us improve the UH services we provide. Provide your feedback, your opinions matter.

In Holiday spirit and a creative person?

UH will have a door decorating contest. Simply decorate your main door for the holiday and UH judges will walk around and determine the 1st, 2nd and 3rd place winner on January 21.

Oh Christmas tree, oh Christmas tree.... Please be aware that although residents are allowed to decorate for the holidays, live Christmas trees are not allowed in the UH. Please help us in conserving energy, by unplugging Christmas lights and unnecessary electronics when leaving the room.

Is your family visiting? Navy Gateway Inn and Suites (NGIS) is an ideal place to stay for families visiting the area.

They have rooms available from studio to suites, and it is conveniently located at Smokey Point, close to the Navy Exchange and Commissary. Please call (425) 304-4860 for more information. Reservations can be made at: <http://ngis.dodlodging.net/property/everett-smokey-point-ns-wa>.

Are any of the drawers for your night stand, desk, bed or dresser stuck???

Some of our UH staff are trained to repair and adjust stuck drawers and this is an easy fix! Just submit a maintenance request at the front desk or online, and we'll be happy to fix it for you. Remember though, that you must sign the authorization sheet or be present for us to access your drawers/closet.

Return it, please?? We have enough luggage carts and laundry carts available per building and these carts are for ALL residents to use. Please return them where they belong for others to use. We have been finding luggage carts on the 4th floor in Bldg. 2028, making it difficult for other residents and Building Managers.

Check it out!.... Each UH building has an information board where flyers with information regarding DoD Safe Helpline, Suicide prevention, Energy Conservation, and Disaster Preparedness are prominently displayed. We also have Naval Station Everett Sexual Assault Prevention and Response Program cards available at the front desk, so feel free to grab one.